

# FEMA National Processing Service Centers | November 2010

Home

The screenshot shows the FEMA National Processing Service Centers website. The browser window title is "http://on.fema.net/programs/orr\_programs/recovery\_programs/npsc/Pages/default.aspx - Windows Internet Explorer". The address bar shows the URL "http://on.fema.net/programs/orr\_programs/recovery\_programs/npsc/Pages/default.aspx". The page header includes the FEMA logo and the text "FEMA". A search bar is present with the placeholder text "Enter Search Query Here". The navigation menu includes "ABOUT FEMA", "ORGANIZATIONS", "REGIONS", "PROGRAMS", "COMMUNICATIONS & PUBLICATIONS", "SAFETY & SECURITY", "EMPLOYEE RESOURCES", and "MANAGEMENT TOOLS". The breadcrumb trail is "on.fema.net > PROGRAMS > ORR Programs > Recovery Programs > NPSC Programs Portal". The main content area is titled "National Processing Service Centers" and features a map of the United States showing "Registration Totals for All Disasters" from "May 2009 - October 2010". The map uses a color scale to indicate the number of disasters: Over 100,000 (darkest blue), 10,000 - 100,000 (medium blue), and Under 10,000 (lightest blue). Below the map are three buttons: "Disasters by State", "Disasters by Month", and "Disasters by Year". To the right of the map is a sidebar with sections: "My NPSC", "Headquarters" (NPSC Operations, Audit Group), "NPSC Facilities" (MD-NPSC, TX-NPSC, VA-NPSC), and "NPSC Sections" (Administrative Services, Applicant Services, CCTS, CMHIS, COMS, CSA, ECIM, EPIMS, NCT, PDI, TASC). Below the sidebar is a "Point of Contact" section for the "VA-NPSC Technical Solutions Team". The main content area also includes a "News & Happenings" section with several news items dated from 08/19/2010 to 11/19/2010, and a "Shortcut Icons" section with various application icons like Benefits, Contacts, EAP, OPF, FedTraveler, FSA/FEDS, IT Help, EPP, Training, TSP, and WATA. The footer contains navigation links: "Home | Contact Us | Privacy Policy | A-Z Index | Sites | Search | FEMA Sites | DHS | Download Plug-Ins" and the "on.fema.net" logo.

**NPSC Programs Portal**

- Administrative Services
- Applicant Processing
- Communications
- Disaster Specific Information
- Information Management
- Inspection Services
- NPSC Training
- QC & Performance Management
- Surveys, Reports & Analysis

**IA Programs**

### National Processing Service Centers New NPSC Portal for ON.FEMA.NET

November 19, 2010 – Staff from the VA-NPSC Technical Solutions Team, aided by more than four dozen content contributors from NPSC Sections in Maryland, Texas, and Virginia, recently launched the new NPSC Portal on ON.FEMA.NET. In one of the most broad-based collaborative Web program efforts by the National Processing Service Centers, the new NPSC Portal will finally bring content from NPSC Operations and all three NPSCs under one roof. NPSC staff and employees across FEMA will soon be able to access disaster specific information, applicant processing content, database applications, inspection deployments, quality control information, and a broad range of customer satisfaction surveys and NEMIS disaster processing reports from a single enterprise portal.

ON.FEMA.NET is FEMA's new enterprise intranet site, scheduled to replace ONLINE.FEMA.NET in early December 2010. The new site is a Web-based version of SharePoint—called the Enterprise Shared Workspace or ESW—that lets FEMA's components, teams, and regions collaborate in creating, editing, and publishing their intranet content. In addition to providing a powerful collaborative Web publishing tool, ON.FEMA.NET promises a more functional information architecture, helping users find content without having to know which component, office or region authors that content.

The new intranet site, according to the ESW Support Team, also promises a much more powerful and comprehensive search capability. The new ESW environment makes use of an extensive keyword system which promises to make searching more accurate and allow for searching based on multiple criteria. Page authors will also be able to tag each page they create with common keywords and content categories that will add to the accuracy of searches.

The process that kicked off the migration of NPSC content to ON.FEMA.NET actually began back in May 2009. Kathy Fields, Branch Chief of NPSC Operations, directed the VA-NPSC Technical Solutions Team to manage the creation and implementation of a new NPSC enterprise intranet website in collaboration with all our NPSC stakeholders. The May 9, 2009 memorandum addressed both present deficiencies and provided a clear direction for the new NPSC website:

The current design and structure of multiple NPSC intranet sites make them exceedingly difficult for users to navigate. Information is hard to locate, and redundant or conflicting content is commonly found across multiple sites. Most importantly, these multiple NPSC sites do not portray a unified mission for the NPSC Enterprise.

The memo tasked the VA-NPSC Technical Solutions Team to create "a single NPSC Enterprise intranet website" and provided the following guidance:

**1933 - Wisconsin**

http://on.fema.net/programs/orr\_programs/recovery\_programs/npsc/disasters/Pages/1933.aspx

on.fema.net

Welcome Gilbert, David | Site Actions | On Help

**FEMA**

Enter Search Query Here

ABOUT FEMA ORGANIZATIONS REGIONS PROGRAMS COMMUNICATIONS & PUBLICATIONS SAFETY & SECURITY EMPLOYEE RESOURCES MANAGEMENT TOOLS

on.fema.net > PROGRAMS > ORR Programs > Recovery Programs > NPSC Programs Portal > Disaster Specific Information > 1933 - Wisconsin

**National Processing Service Centers**  
**DR-1933 Wisconsin**

**Administrative Services**

**Applicant Processing**

**Communications**

**Disaster Specific Information**

- 1942 - North Carolina
- 1935 - Illinois
- 1933 - Wisconsin
- 1931 - Texas
- 1930 - Iowa
- 1925 - Kentucky
- 1918 - West Virginia
- 1917 - Oklahoma
- 1916 - Mississippi
- 1912 - Kentucky
- 1909 - Tennessee
- 1908 - Alabama
- 1906 - Mississippi
- 1904 - Connecticut
- 1897 - New Jersey
- 1895 - Massachusetts
- 1894 - Rhode Island
- 1893 - West Virginia
- Disaster\_Template

**Information Management**

**Inspection Services**

**NPSC Training**

**QC & Performance Management**

**Surveys, Reports & Analysis**

**Notice of Disaster Declaration**

Date	Name
8/11/2010	1933_Notice_of_Disaster_Declaration
9/7/2010	1933_Amendment1_Additional_County_PA_Only
9/18/2010	1933_Amendment2_Additional_Counties

**Inspection Guidelines & Addendums**

Date	Name
	1933_Inspection_Guidelines
9/18/2010	1933_Addendum1
9/18/2010	1933_Addendum2

**Memorandum**

Type Name Modified By

There are no items to show in this view of the "Memorandum" document library. To create a new item, click "Add new document" below.

Add new document

**Declared Counties and Fair Market Rents**

County	1 BED	2 BED	3 BED	4 BED
Grant	489	588	761	1032
Milwaukee	718	858	1081	1114

**Sanctioned Communities**

County	Code	Community Name	Amendment No.
Grant	GR	Mount Hope, Village of	2
Milwaukee	ML	None	2

**Quick Links**

- Processing Procedure Manual
- Referral Information
- IHP Setup

**Summary Information**

<b>Declaration Date:</b>	September 18, 2010	
<b>Governor's State of Emergency:</b>	July 13, 2010	
<b>Incident Period:</b>	July 20, 2010 to July 24, 2010	
<b>Incident Type:</b>	Severe Storm, Tornadoes, and Flooding	
<b>Application Period:</b>	September 18, 2010 through November 17, 2010	
<b>Late Application Review:</b>	NPSC	
<b>NPSC Report Assignment:</b>	VA-NPSC	
<b>Congressional/ARC</b>	TBA	
<b>ONA Option:</b>	FEMA	
<b>ONA Helpline#:</b>	1-800-621-3362 (FEMA)	
<b>ONA Pricing:</b>		
Vehicle Repair	\$ 2000.00	
Vehicle Replacement	\$ 8,000.00	
Funeral (Max)	\$ 9,000.00	
<b>ONA Misc. Items Pricing:</b>		
<b>Item</b>	<b>Limit Quantity</b>	<b>Replace Amount</b>
Dehumidifier	1	\$199.99
Generator	1	\$699.99
Humidifier	1	\$109.99
Chainsaw	1	\$144.88

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on.fema.net

Local intranet 100%